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Heat protocol Laurenskerk Rotterdam

Events with up to 2,000 visitors

1. Purpose

This heat protocol describes the measures taken by the Grote of Sint Laurenskerk Rotterdam Foundation to ensure the safety and health of visitors, employees, volunteers and artists during an event with a maximum of 2,000 visitors in high outdoor temperatures. The protocol is based on the advice of GHOR and the RIVM for events.

2. Application area

The protocol applies to:

- Concerts and events with up to 2,000 visitors;
- Events where the indoor temperature can rise due to high occupancy.

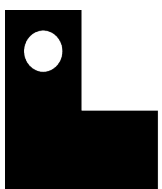
3. Protocol Activation

Green phase

- Outside temperature below 25°C.
- Regular business operations.

Phase Yellow

- Expected outdoor temperature 25–30°C. Indoor temperature above 25°C
- Extra drinking water available.
- First aid extra alert to dehydration.
- Check the temperature in the church every hour.



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Phase Orange

- Expected outdoor temperature above 30°C or indoor temperature above 28°C.
- Open free drinking water points.
- Deploy extra first aid staff.
- Continuous temperature monitoring.
- Open emergency exits for additional ventilation as far as this is safe to do so.
- Information provision:
 - drink enough water;
 - report immediately to the first aid if you feel dizzy or become unwell.

Phase Red

- When the indoor temperature rises above about 30°C
- Opening additional emergency doors for maximum ventilation (under security supervision).
- Spread out the audience if necessary.
- Temporarily pause music if necessary.
- If the situation deteriorates, the organiser may decide to end the event prematurely.

4. First Aid

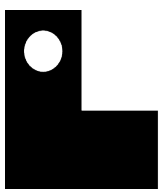
During an event with 2,000 visitors, the following will be present:

- A fully equipped first aid station.
- Sufficient qualified first aiders according to the safety plan.
- Cool room for treatment.
- Cooling packs, wet cloths and drinking water.
- Direct connection to 112.

In case of complaints such as:

- dizziness;
- fainting;
- confusion;
- severe dehydration;
- hitteberoerte,

seek immediate medical attention.



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5. Drinking water

The organization takes care of:

- (free) drinking water for visitors;
- multiple taps;
- possibility to fill water cups in the toilet;

6. Ventilation

With rising temperatures:

1. all regular entrance doors open where possible;
2. the large emergency doors opened as soon as the manager gives permission for this;

Open emergency doors are permanently monitored so that escape safety is maintained.

7. Communication

Beforehand:

- visitors receive a message that warm weather is expected;
- advice to wear light clothing;
- advice to drink enough water.

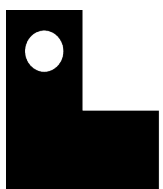
During the event:

- information at the checkout desk if available;
- First aid location clearly marked.

8. Tasks of employees

Beheerder

- assesses weather forecast;
- activates the protocol.
- monitors temperature;
- decision on opening additional doors;
- maintains contact with security and first aid.



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First Aid

- records heat-related incidents;
- advises on possible upscaling.

Security

- guards open emergency doors;
- helps visitors to cooler places.

9. Evacuation

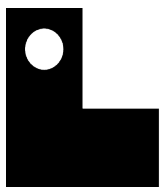
When several visitors become unwell or the temperature poses an unacceptable health risk:

- consultation between organiser, manager and emergency services;
- any controlled termination of the event;
- Visitors leave the church in phases through the designated exits.

10. Evaluation

After each event, the following will be assessed:

- number of heat incidents;
- functioning of first aid;
- operation of the ventilation measures;
- sufficient availability of drinking water;
- possible points for improvement for subsequent events.



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